Dar-Lissea Nobles

Full Stack Developer

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As a web developer with a background in photography, graphic design and client relations, my proficiency spans the entire development stack. I am well-versed in frontend technologies such as React and Angular, as well as backend technologies like Node.js and JavaScript. Creating progressive web applications, RESTful APIs, and React Native applications has enabled me to experiment with various technologies, staying up-to-date with evolving industry standards. Additionally, learning the basics of cloud computing has equipped me to address issues that may arise during web application deployment, ensuring scalability and security. My experience in communicating with clients throughout the creative process and handling emotionally intense situations has enhanced my ability to emphasize and remain calm under pressure. This skill set ensures that all steps are meticulously followed to completion, making me adept at translating client needs into innovative technical solutions.

Areas of Expertise

Front End Development | Back End Development | Project Management | Agile Methodologies | Time Management | Well Organized | Communication | Flexibility | Problem Solving | Patience | Creativity | Adaptable | Analyzing Information | Composed under high pressure | Compassionate

Technical Skills

HTML | CSS | JavaScript | Bootstrap | React | React Bootstrap | Redux | Angular | React Native | Node.js | Express | MongoDB | SQL | noSQL | Jest | AWS Serverless Functions | RESTful APIs | Git/GitHub | Adobe Lightroom | Adobe Photoshop | Graphic Design | Photography | DVMax | CornerStone

Projects

Meet Up | PWA

A serverless, progressive web application(PWA) that uses the Google Calendar API to fetch data. Allowing the user to see web development events in their area.

Comic Flick | RESTful API

A RESTful API that uses the "MERN" stack to allow users to search for their favorite movies and save them to their profile.

Chat | React Native App

Chat app is a React Native mobile application which uses Gifted Chat, a React Native library specifically created for developing chat apps. This app not only provides the user with the ability to converse with others, but provides them with the option to share their location and images.

Professional Experience

Customer Success Specialist   July 2021 - Present
One Love Animal Hospital   Brooklyn, New York
• Creates and maintains comprehensive documentation and training materials to support clients in self-service solutions and enhance their overall experience

• Bridges the gap between development and client success by actively participating in meetings to understand client expectations, and incorporating feedback into the development process to ensure successful outcomes
• Provides responsive technical support, troubleshooting issues, and collaborating with internal teams to resolve complex technical challenges promptly, ensuring minimal disruption to client operations
• Manage scheduling systems and utilizing diverse streams of resources to ensure operations are within business protocol
• Utilize management software to ensure tasks run effectively

Office Assistant   September 2014 - June 2021
Complete Care Vet Center   Staten Island, NY
• Managed training sessions to improve customer service skills and keeping employees updated on industry best practices
• Facilitated seamless payment processes by guiding clients through billing cycles, resolving payment-related inquiries, and ensuring accuracy in financial transactions
• Implemented a dynamic scheduling system for emergency appointments to ensure coordination and prioritization, resulting in a client-friendly experience during urgent situations
• Collaborated with fellow workers to ensure we established and maintained proactive communication channels to ensure clients were informed about product updates, features, and offerings
• Advocated for customer needs internally, acting as a liaison between clients and management.

Client Relations Specialist and Photographer   September 2006 - May 2013
CPI Corp   Staten Island, NY
• Created a relaxed atmosphere which allowed me to capture images featuring genuine expressions, resulting in the clients satisfaction.
• Collaborated with the client during the editing process to create a final product that met industry standards and met or exceeded the clients' expectations
• Troubleshooted technical issues during photo sessions ensuring the client received their product on time for their events
• Stayed up-to-date and experimented with different styles, effects and programs allowing me to give the client a unique visual result
• Reviewed the schedule in advance to prepare for any issues that may occur and kept the clients informed to increase orderliness and realistic expectations

Education and Training

Full-Stack Web Development Program | Career Foundry